

Sustainability Indicators: Our Operations

(for year ended 31 March)

Metric	Unit	2018	2019	2020	2021	2022	2023
Greenhouse Gas Emissions							
Scope 1 emissions from company vehicles	tCO ₂ e	*	*	*	*	9	5
Scope 2 emissions from electricity	tCO ₂ e	2,512	2,257	2,467	2,286	2,348	915
Scope 3 emissions	tCO ₂ e	33,728	27,427	21,090	1,222	4,125	10,560
Business travel	tCO ₂ e	33,257	26,819	19,929	323	2,782	8,473
Corporate events	tCO ₂ e	471	608	1,161	#	21	513
Data centres	tCO ₂ e	*	*	*	725	1,139	1,338
Employee commute	tCO ₂ e	*	*	*	174	183	236
Waste generated and other sources	tCO ₂ e	*	*	*	#	#	#
Total absolute emissions (gross)	tCO₂e	36,240	29,684	23,557	3,508	6,482	11,480
Purchased carbon offsets	tCO ₂ e	-	-	(23,557)	(3,508)	(6,482)	(11,480)
Total absolute emissions (net)	tCO₂e	36,240	29,684	Carbon neutral	Carbon neutral	Carbon neutral	Carbon neutral
Total emission intensity (gross)	tCO ₂ e/employee	49.6	37.2	28.8	4.2	7.4	12.0
Scope 1 emission intensity (gross)	tCO ₂ e/employee	*	*	*	*	#	#
Scope 2 emission intensity (gross)	tCO ₂ e/employee	3.4	2.8	3.0	2.7	2.7	1.0
Scope 3 emission intensity (gross)	tCO ₂ e/employee	46.2	34.4	25.8	1.5	4.7	11.0
Energy Consumption							
Total energy consumption	kWh	5,715,642	5,176,051	5,727,911	5,357,539	5,499,106	5,597,014
From renewable sources	kWh	*	*	*	*	*	3,717,873
From non-renewable sources	kWh	*	*	*	*	*	1,879,141
Energy consumption intensity	kWh/employee	7,830	6,478	7,011	6,370	6,249	5,848
Water Consumption							
Total water consumption	m ³	9,581	11,313	7,734	2,782	3,373	5,547
Water consumption intensity	m ³ /employee	13.1	14.2	9.5	3.3	3.8	5.8
Waste Generation							
Total waste generated	tonnes	*	*	*	3.4	11.6	15.7
Materials Use							
Paper consumption	million pieces	5.3	4.9	3.7	1.0	0.9	1.3

* Information not available/measured in previous years.

Amount is less than 1 tCO₂e.